

What our clients are saying...



“The results have been valuable in not only helping the team to understand the personalities of each, but to better improve the communication process. The seminar was more than informative, it was FUN!”
*David A. Hamilton, Executive Director,
Paradise Valley Estates*

“Thank you for conducting training on 'Flawless Management' for CivicBank of Commerce. The personal profiles provided a different approach to management training, which was helpful in capturing everyone's attention. We will certainly consider using your services in the future.”
Herbert C. Foster, Chairman / CEO, CivicBank of Commerce

“As a manager and as a participant in multiple projects with a variety of team members, this workshop gave me information that really made sense! It was easy to grasp and to apply in day-to-day real life situations.”
Martha C. Rowe, Dir. Marketing Services, Haskell Developers

“Healthcare is a people business. Your seminar provided an excellent foundation for working with people and their various personality types. The seminar is a must for those hoping to be leaders in their business.”
Marc Jones, Vice President of Operations, Sutter Surgery Centers

“The bottom line on any program is the net result you obtain from the trainees. People I talked with from your classes felt enriched by your presentation skills and importantly from your timely content.”
J. Larry Burkhart, Director of Marketing, Orange County Register

“Thank you for the excellent training program you offered for Team NIE. Each of the participants has called to tell me how valuable they found your information. ‘True professional’ best describes your work!”
Vicki J. Whiting, President, Team NIE, Newspapers In Education

“Over the past 2 years I have attended two of your seminars. The sessions were very well presented and entertaining as well. I would definitely recommend any professional with personnel responsibilities take advantage of the information that your group offers.”
Terry Hawes, Admin Director, Surgery Center - Children's Hospital

“Dynamic – full of material. Gained a better understanding where my managers are coming from.”
Boyd Zack – President, RB Zack and Associates

More from our clients...

“Thank you for working with the business members of the High Desert Chambers of Commerce. Your presentation was professional and informative, and also amusing. The responses we received from our members were all very positive.”

Michele Spears, Chairperson, High Desert Chambers of Commerce

“The classes offered are very well presented and taught. They offer a unique insight as to how to get along with every type of person you interact with. They provide you the opportunity to look at yourself and reflect about your relationships.”

Jay T. Lighthall, Administrator, Salt Lake Surgical Center

“How can I every thank you? You certainly did an excellent job as a presenter for the Newspaper Satellite Network. I think the content of your program will certainly be very beneficial to our newspaper affiliates.”

Dawn Van Breemen-Wilks, Producer/Production Director

“The customer service training session you folks did will have a long-term effect on the Food Bank. I believe we will be a better organization because of the excellent training session you did for the Food Bank Staff.

Larry Sly, Executive Director, Food Bank of Contra Costa and Solano

“I wanted to drop you a line to thank you for your tremendously helpful training session conducted here at the Daily Press. Many of the sales representatives have put your ideas to use with their most challenging situations and have experienced success.”

Susan Drake, Classified Advertising Manager, Daily Press

“Among the many topics Diane covered for us were sales analysis procedures and accountability standards, time management, standards of performance, territory reorganization, team support systems, work flow systems, department restructuring, motivation and much more. I would highly recommend Diane as a consultant to any newspaper organization of any size.”

Maureen Saltzer Brotherton, Publisher/Vice President